



WAVERTREE
HOUSE



Wavertree House

A PRIVATE RESIDENTIAL CARE HOME WITH NURSING FOR THE ELDERLY

Welcome

to Wavertree House

Wavertree House is a purpose-built care home which offers a residential and a nursing service. Wavertree is located close to the local shops, sea, bus route, a nearby park and a variety of places of worship.

Wavertree House has a beautiful garden and courtyard for residents to enjoy in the lovely British weather.

We have 3 lifts available for residents located through the home so there is never too far to walk.

The rooms are airy and large and although we furnish them to a high standard, we encourage new residents to bring their own furniture.

The rooms all have a complimentary direct dial telephone facility and internal extensions so that residents can call staff or friends within the home.

The rooms have a variety of different facilities: some have a separate kitchenette or lounge as well as the en-suites which come as standard in all our rooms.

Wavertree House offers a choice of different types of accommodation for every taste: we have 1 bedroom flats, premier suites with the added luxury of walk out balconies, large rooms with either kitchenettes or sitting rooms and all the accommodation we offer has en-suite wet rooms.

The home prides itself on the highest standards of care and has a GOOD rating throughout from CQC and achieved the Gold Standards Framework Award for excellence in end of life and palliative care.

Yours Sincerely,

Jennie Whitfield
Manager



Your Home

Wavertree House is a warm and friendly Care home with nursing which supports people to retain their independence. We specialise in care for people with visual impairments. Our aim is to support you to retain your independence and personal needs. We offer a range of care including long and short term and respite care. All care plans are tailor made to suit your personal needs and preferences.



Bedrooms

Wavertree House has been designed to offer you the comfort and familiarity that you are used to in your own home.

We offer a choice of furnished rooms, including:

- **Large single en-suite rooms** with either a separate lounge or kitchen
- **One-bedroom flats** with a separate sitting room, kitchen and bedroom and bathroom
- **Premier Suites** comprising a large living room, separate bedroom and walk in wet room with the additional facility of a walk out balcony overlooking the courtyard.



I was extremely impressed by the high quality of this care home. Beautifully furnished, extremely clean and very kind, professional, caring staff.
A first class choice for respite care for my friend.

Friend of Resident | June 2026



My wife is being cared for at Wavertree and I have found the home very clean and always tidy. The staff are attentive and friendly. I am happy that she is being so well looked after.

Husband of Resident | March 2026

You'll also find a 24-hour call system for emergencies in every room. All our residents wear a pendant, and the staff carry pagers so if you need our support we are never far away. With this system, there are no noisy bells ringing in our home

Your room is yours to make your own. All rooms are available fully furnished, but we encourage residents to bring their own furniture and personal items such as favourite possessions and mementos so you can feel at home straight away.

Housekeeping services are provided daily, and your linen changed as often as you wish. We'll also collect your laundry every day; returning it freshly cleaned and pressed.



Communal Areas

We can offer a variety of spaces to relax and enjoy life at Wavertree House:

- **Sitting Room:** Relax and meet up with friends and relatives in our beautiful new sitting room overlooking the courtyard
- **Activity Rooms:** Join in the daily activities, in one of the two dedicated activity rooms accessed via a new passenger lift.
- **Media Room:** Listen to all your favourite music or take advantage of the text reader to help you access your post or small print. Or watch a film on the 52-inch screen.
- **Garden:** There is a beautiful garden with a summer house and some quiet areas for you to enjoy.
- **Courtyard:** Another area to enjoy with colourful and aromatic plants and shaded areas to sit and relax.

Handrails in all corridors also help to ensure easy navigation around the home



Gardens, Courtyard, & Summer House

Open spaces, lovely flowers and seating areas await you in the gardens and central courtyard. The summer house is an idyllic place to relax with friends and put the world to rights. Feel secure in the knowledge that the call system covers these areas and rails in the garden support you to get around in safety.





Your Care

Wavertree House provides a high standard of residential and nursing care. The bedrooms are situated on 3 floors and either have a view of the garden or the courtyard. The home is spacious, and the corridors are wide and airy.

Our dual registration means that we can meet all of your care needs. The home also has a specialism in the care and support of people with a visual impairment.



Meet the Team

The care and nursing team at Wavertree House are well trained and inducted into the care sector. We pride ourselves on the high standards of support we can offer you and this is reflected in the independent and statutory grades received from inspections

Volunteering

Volunteering for Wavertree House is a rewarding experience and can make an enormous difference to the lives of our residents. To find out more about volunteering opportunities, please contact us.

For an informal chat about the volunteer roles available at Wavertree House call us on 01273 262 200.

Care & Support

Wavertree House prides itself on the highest level of care and support to our residents.

We create a personalised care plan with all our residents, to ensure you get the specific care and support you need. We look at your preferences, wishes and aspirations and abilities and ensure the plan is updated as regularly as your needs or preferences change.

Before you join us, we will come and meet you and assess your needs to ensure we can provide the care you need from the moment you arrive.

Should your care needs change during your stay with us, we will always try to accommodate them.

We offer round-the-clock care in the home with a 24-hour emergency on call system, a nurse and a supervisor on duty 24hours.



I stayed in Wavertree House for respite in May 2026 following an operation. Every aspect of my two weeks there helped my recovery. The warmth and kindness, the care from the nurses, all the very hard working staff and the welcome that continued through my stay was outstanding. My experience at Wavertree House helped in such all important way to helped me have very happy memories at such a difficult time in my life! 100% excellent.

Respite Resident | July 2026

Hobbies & Activities

We believe that moving into our home shouldn't mean that you have to stop doing things you enjoy.

Wavertree House has an extensive array of fun activities and entertainment to keep you occupied and having fun every day. Whether you would like to continue current hobbies, learn new pastimes, get out and about or prefer something a little more laid-back, you'll find something to suit your needs.

Our dedicated activity team ensure there's always something fun to do and develops our social programme with our residents, not for them.

Wavertree House has two dedicated activity rooms and a separate media room for residents who like to listen to their own brand of music or watch films.

We also have the advantage of a text reader in the media room. If you have difficulty reading letters, newspapers or small print, the text reader can read it out for you, ensuring you retain your privacy and independence.



My mum is very happy at Wavertree. All the staff have been fantastic! They are so caring, kind, and do everything they can to make the residents feel comfortable, happy and safe. The welcome at reception is warm, and I've always found staff helpful, considerate and informative. A great place for my mum. Thank you!

Daughter of Resident | March 2026

Events & Trips

St Ann's Garden's, a community park with café, is just a short stroll up the road. With a bus stop nearby, residents have the freedom to come and go as they please.

We can support you to arrange transport to private appointments, social visits, places of worship and local hobby groups.

If it is easier for services to come to you, we have monthly visits from chiropodist. If you would like a different type of therapist or professional to visit or would like to continue to see one that you already use, we are happy to help arrange your appointments.

Wavertree House employs its own hairdresser who will be happy to give advice and offers a manicure service while you relax and be pampered in the new hairdressing salon and have your hair done.

Volunteers visit us frequently, offering residents the chance to have a cup of tea and a chat and receive one-to-one support.

We also regularly welcome choirs, school groups and speakers from the local community, as well as hosting family events throughout the year to coincide with seasonal events such as Mother's Day, Father's Day and Christmas.

Recent activities and days out include:

- Pet therapy
- Arts and Crafts
- Daily newspaper readings
- Exercise classes
- Discussion groups
- Classical sessions with music and discussion
- Quizzes
- Food tasting
- Guess the sound/smell/taste
- Visiting entertainers such as Elvis, Abba, Flamenco dancers, harpists etc



Dining & Cuisine

Wavertree House has an excellent catering team and have consistently received the 5-star award from the environmental health office.

We offer flexible times for you to come and enjoy breakfast, lunch and supper, as well as providing homemade cakes and snacks throughout the day and night.

Our catering team create meals to be tasty and nutritious. They can also be adapted to cater for all religious, medical and lifestyle diets.

Meals are served in the dining room, or in your room should you wish.

If you have friends or family visiting, they can eat with you in the small lounge or their bedrooms.

Teas, coffees and cold drinks are available in the dining area throughout the day and fruit and snacks are available in the reception area daily.



A Sample Menu

Breakfast

Choice of cereals and juices

Tea and coffee

Choice of bacon, egg, sausage, beans, tomato

Toast with jam, Marmite, marmalade or honey

Lunch

Steak and kidney Pie or Vegetable nut roast

Choice of roast, boiled or mash potatoes

Broccoli and carrots

Choice of dessert : summer pudding or rhubarb crumble

Custard and cream

Supper

Home-made soup (bread & butter)

Quiche and salad or Cornish pasty

Choice of dessert: fresh fruit salad or raspberry fool

Tea and biscuits throughout the morning

Home made cakes and tea in the afternoon



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Great. We know my mum is well looked after. Everyone here is very friendly and helpful.

Son of Resident | January 2026

“

Mum is happy, and the staff have all been great and show great care.

Son of Resident | April 2026

Your Family

Wavertree House is not just a home, but a family too. Everyone is made to feel welcome and cared for, and we value each resident's individuality. There are few rules and timetables because we want our residents to be calm and relaxed.

-  There is a modern, automatic fire safety system
-  Every room has a telephone and calls are included
-  Smoking is not allowed inside, but there is a designated outdoor area for smoking
-  The laundry facility is well equipped and well organised
-  Well behaved pets are allowed in the rooms
-  Visitors are welcome at all times



From my experience here it is well run and managed. The activities here are varied and keep me engaged and connected. I find it generally very friendly here and the staff are attentive and constantly nice to me and caring. The food is nice and is varied! Overall my experience here so far is really good and most importantly I feel safe and secure.

Resident | March 2026

Philosophy of Care

At Wavertree House we aim to ensure that each resident:

- has their dignity preserved
- is provided with an exceptionally high level of care
- has their privacy protected
- is treated with the utmost respect

At Wavertree House our goal is:

- to support individuality and promote the independence of all our residents
- to allow our residents to exercise choice in all aspects of their care

Quality Assurance

Wavertree House produces a Statement of Purpose, which is regularly reviewed and can be read by anyone who's interested.

The Care Quality Commission inspects Wavertree House regularly to ensure it complies with Care Standards. In its Inspection Report, CQC have confirmed that Wavertree House is fully compliant in all areas.

To view our CQC Report, visit www.cqc.org.uk. Residents' and relatives' reviews can be found on www.carehome.co.uk/carehome.cfm/searchazref/10001066WAVB.





Looking forward to meeting you

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